



<u>Help Center</u> > <u>Kopiena</u> > <u>Feature Request</u> > <u>API v2: POST messages into</u> /tickets/{id}/messages as end user

API v2: POST messages into /tickets/{id}/messages as end user Collecting Feedback

- Harry Hellerschmid
- Foruma nosaukums: #Feature Request

At the moment, all of the API actions for creating or modifying tickets are all done as the agent role. There is no current way to add a message/response as if it has been delivered into the helpdesk by an end user, this can be useful if building a complicated external management system.