Deskpro

Help Center > Kopiena > Feature Request > Allow agent (not-admin) to manage values (options) of specific field

Allow agent (not-admin) to manage values (options) of specific field Report

- Koen Glotzbach
- **Foruma nosaukums:** #Feature Request

Currently, only Deskpro admins can update the values (options) of a specific field. We want to distribute responsibility for keeping our product list in Deskpro updated. To that end, we would like to have the option to give any specific agent the right to manage a specific field (add/edit/remove and reorder the field values/options), without giving them access to the whole admin area.

Comment (1)

Koen Glotzbach

3 months ago

See

https://support.deskpro.com/en-US/community/view/give-agent-permission-to-edit-values-of-a-specific-field