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## What documentation is available for Deskpro?

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## **Getting Started**

To get started using your helpdesk quickly, you can follow along with our <u>Getting Started</u> series.

You will also have been sent our <u>Admin</u> and <u>Agent</u> Quickstart Guides when signing up or being added to the helpdesk as an Agent, these give you an overview of the primary features you will use in your role.

## **Guides and Knowledgebase**

Deskpro offers comprehensive documentation covering the different roles and areas of the helpdesk. These include:

- Admin Guide
- Agent Guide
- Reports Guide
- Developer Guide
- On-Premise Controller Guide (for On-Premise Sysadmins)

You can also check out our Knowledgebase for FAQs, Troubleshooting, How-to Guides, and more: <a href="Deskpro Knowledgebase">Deskpro Knowledgebase</a>

If you cannot find the answer you need in any of our documentation, please get in touch with <a href="mailto:support@deskpro.com">support@deskpro.com</a> so our dedicated support team can assist you.