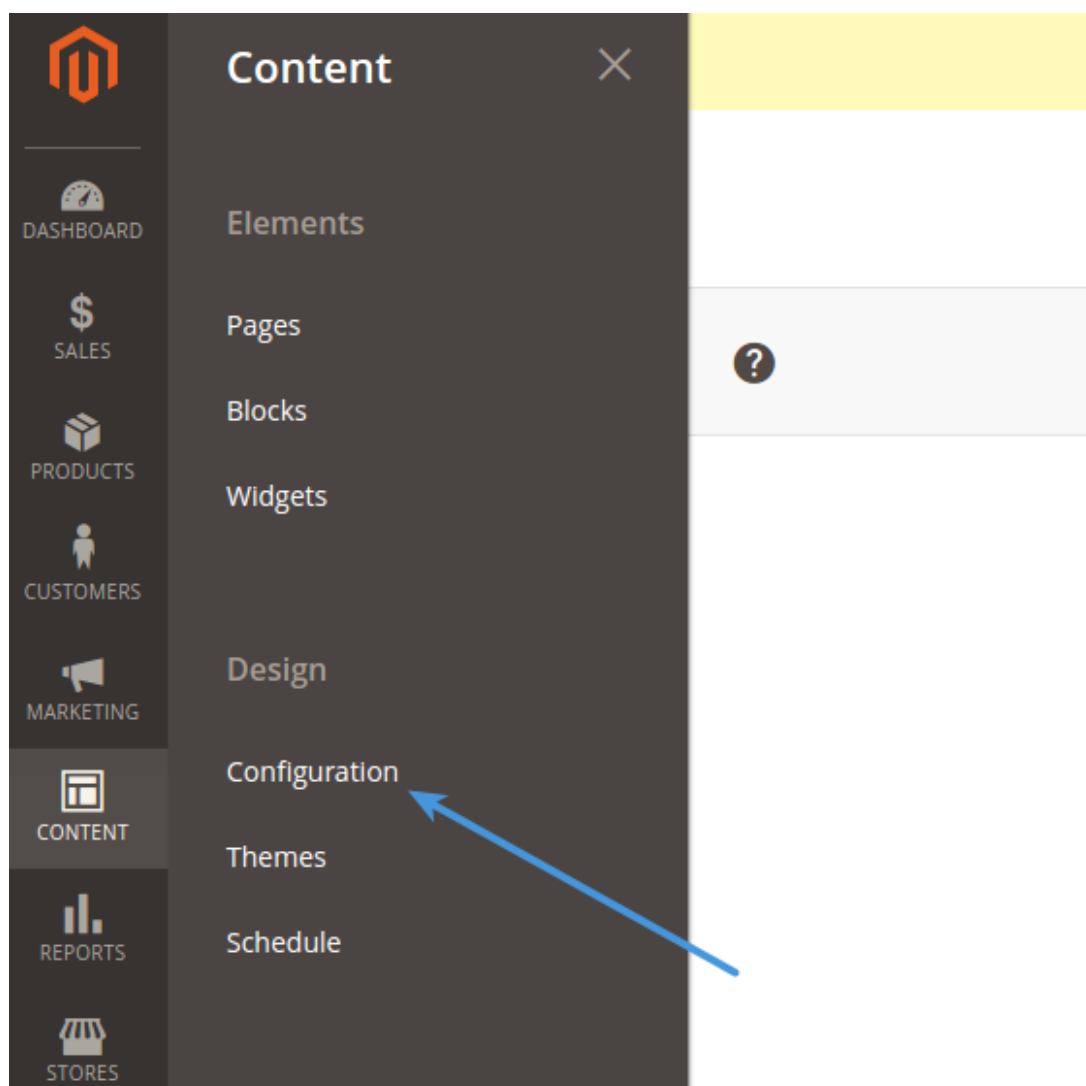


How do I install the chat widget in Magento?

Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro

1. Sign into your Magento account as an administrator.
2. Head to the "**Content**" section on the left hand side navigation menu. Then click on "**Configuration**".



3. Find the current theme row (on a fresh installation it is applied as "Default Store View") and click "**Edit Link**".

Design Configuration

admin

Filters

Default View

Columns

3 records found

20 per page

<

1

of 1

>

Default	Website	Store	Store View	Theme Name	Action
Global				-- No Theme --	Edit
Global	Main Website			-- No Theme --	Edit
Global	Main Website	Main Website Store	Default Store View	Magento Luma	Edit

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Magento ver. 2.1.1

[Report Bugs](#)

4. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat**.

[+ Add widget & chat to your site](#)
Get instructions and help on how to add the widget to your website

Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

[COPY](#)

[Manually installing the widget](#) | [Install widget in a CMS](#)

5. In **"Other Settings"**, find **"HTML Head"** tab. Then find **"Scripts and Style sheets"** text input. Copy and paste the widget code here and press Save.

Other Settings

HTML Head

Favicon Icon [Upload](#)
Allowed file types: ico, png, gif, jpg, jpeg, apng, svg. Not all browsers support all these formats!

Default Title:

Title Prefix:

Title Suffix:

Default Description:

Default Keywords:

Scripts and Style Sheets:

[Use Default Value](#)

This will be included before head closing tag in page HTML.

6. Don't forget to refresh your caches (Magento will remind you about that!)