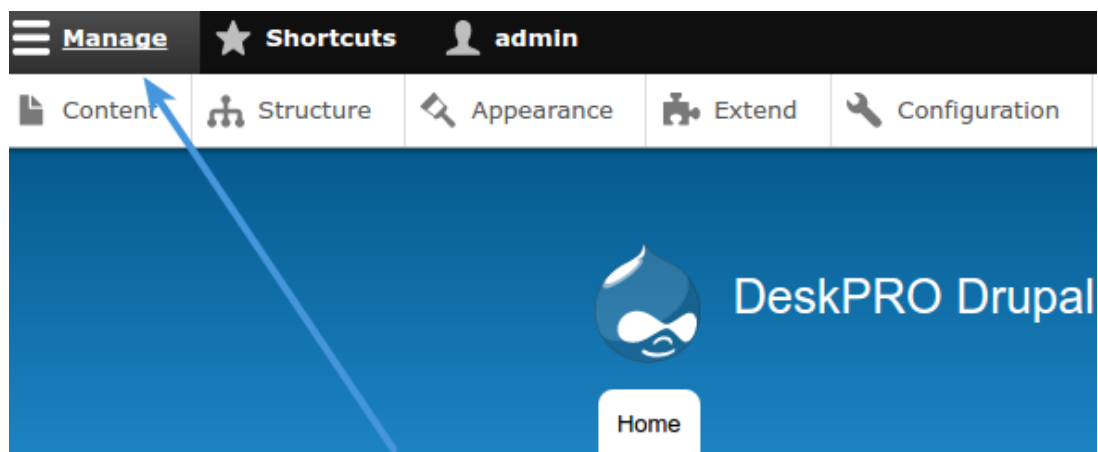


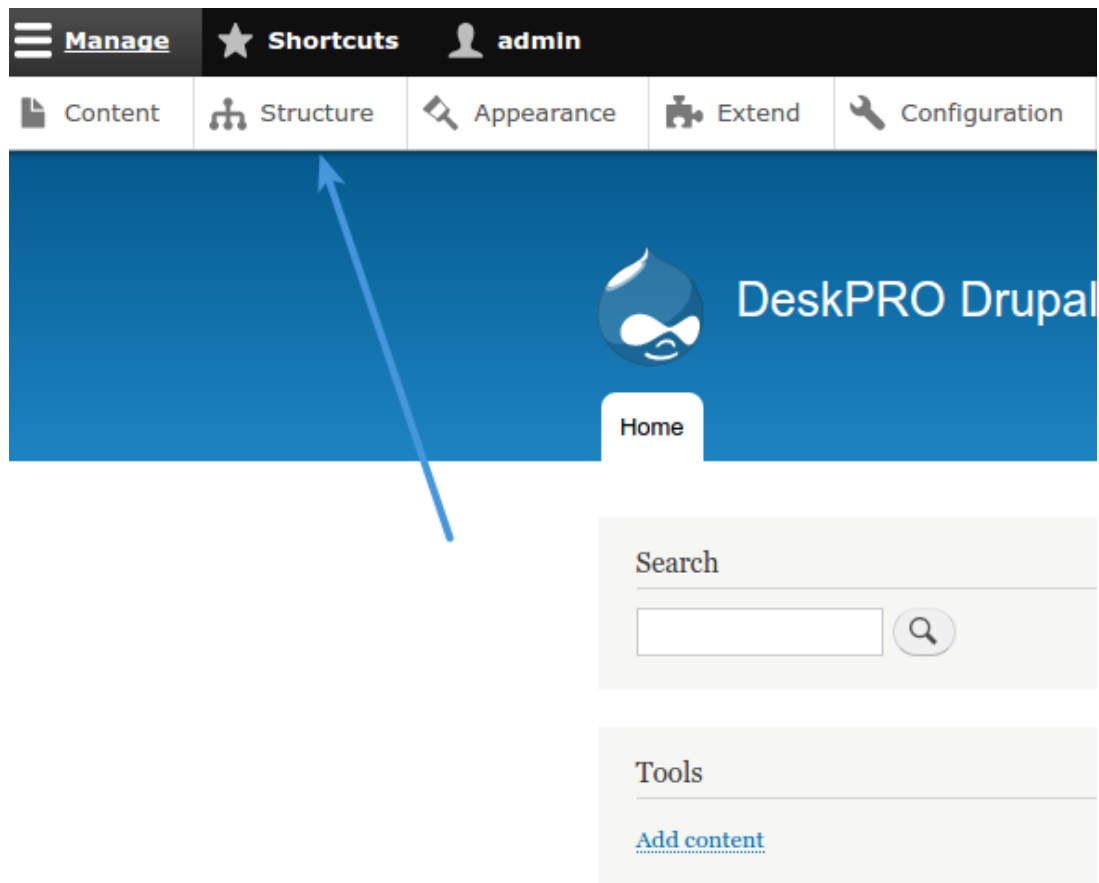
How do I install the chat widget in Drupal?

Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro

1. Login into your Drupal account as an administrator.
2. Open the '**Manage**' menu.



3. Then click on the '**Structure**' section.



4. Now you need to create a custom block with the widget code. Select '**Block Layout**' from the menu.

[Back to site](#) [Manage](#) [Shortcuts](#) [admin](#)

[Content](#) [Structure](#) [Appearance](#) [Extend](#) [Configure](#)

Structure

[Home](#) » [Administration](#)

- [Block layout](#)
Configure what block content appears in your site's sidebars and other regions
- [Comment types](#)
Manage form and displays settings of comments.
- [Contact forms](#)
Create and manage contact forms.
- [Content types](#)
Create and manage fields, forms, and display settings for your content

5. Now click on the 'Custom block library' tab and hit "Add custom block".

[Back to site](#) [Manage](#) [Shortcuts](#) [admin](#)

[Content](#) [Structure](#) [Appearance](#) [Extend](#) [Config](#)

Custom block library ☆

[Block layout](#) [Custom block library](#)

[Blocks](#) [Block types](#)

[Home](#) » [Administration](#) » [Structure](#) » [Block layout](#)

Blocks in the block library belong to [Custom block types](#), each with its own f

[+ Add custom block](#)

Block description

Block type

- Any - ▼

[Apply](#)

BLOCK DESCRIPTION

6. Type a description such as "DeskproWidget" into the new block. Then switch the text format to "**Full HTML**" and start editing the source by clicking "**Source**".

[Back to site](#)
[Manage](#)
[Shortcuts](#)
[admin](#)

[Content](#)
[Structure](#)
[Appearance](#)
[Extend](#)
[Configuration](#)
[People](#)

Add custom block ☆

[Home](#)

Block description *

A brief description of your block.

Body

B
I
S
 x^2
 x_2
 I_x

Format

Source

Text format **Full HTML**

7. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat**.

[Add widget & chat to your site](#)
 Get instructions and help on how to add the widget to your website

Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID
```

[COPY](#)

[Manually installing the widget](#)
[Install widget in a CMS](#)

8. Copy and paste this into the Body in Drupal and press Save.

9. Go back to "**Block Layout**" and click the "**Place Block**" button, on the row titled '**Header**'.

Block layout ☆

Block layout Custom block library

Bartik Seven

[Home](#) » [Administration](#) » [Structure](#)

Block placement is specific to each theme on your site. Changes will not be s

[Demonstrate block regions \(Bartik\)](#)

BLOCK

Header **Place block**

✚ DeskproWidget

✚ Site branding

Primary menu **Place block**

✚ Main navigation

Secondary menu **Place block**

10. Filter the blocks by the description you typed earlier and click "**Place Block**" under 'Operations'. This will embed the chat widget on your site.

People

Reports

Help

Place block

×

+ Add custom block

DeskPRO

| BLOCK | CATEGORY | OPERATIONS |
|---------------|----------|------------------------|
| DeskPROWidget | Custom | <div>Place block</div> |

EGORY

REGION