How do I include ticket account addresses in emails?

Ben Henley - 2023-09-08 - Comments (0) - Deskpro Legacy

Question:

I want to display the ticket email account that an email was sent from as part of an email template. Is this possible?

Answer:

To display the ticket email account that a message was sent from in the email body, use:

```
{{ ticket.email_account.use_email_address }}
```