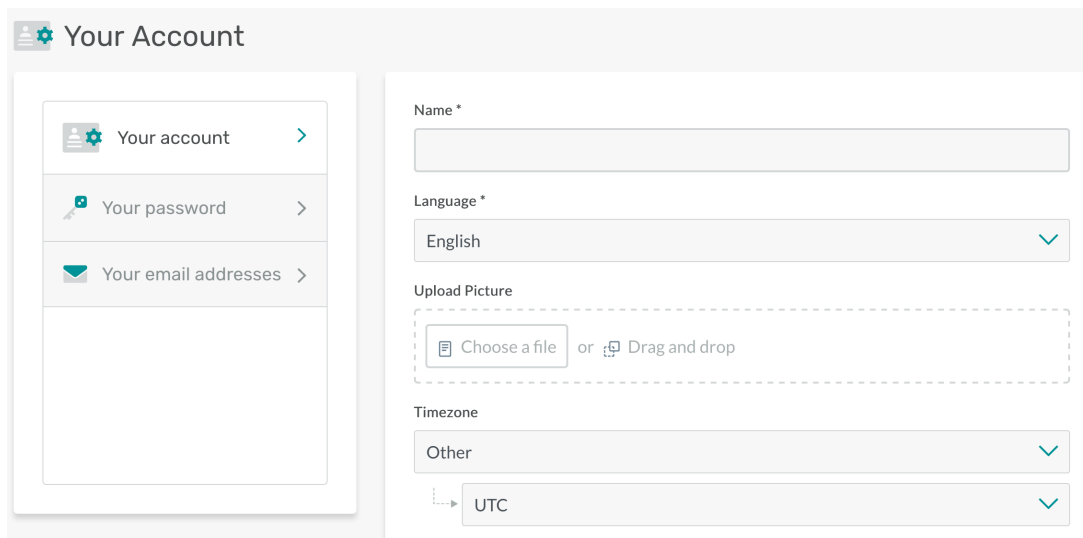


## Hide Option to Upload an Account Photo in Help Center

Karsten Lloyd - 2023-08-24 - Comments (0) - Admin

If you would like to hide the Upload Picture option from the Account page on the Help Center, follow the steps below.



The screenshot shows the 'Your Account' page. On the left is a sidebar with three items: 'Your account' (with a gear icon), 'Your password' (with a key icon), and 'Your email addresses' (with an envelope icon). The main content area contains the following fields:

- Name \***: A text input field.
- Language \***: A dropdown menu with 'English' selected.
- Upload Picture**: A dashed box containing a 'Choose a file' button and a 'Drag and drop' instruction.
- Timezone**: A dropdown menu with 'Other' selected.
- UTC**: A dropdown menu with 'UTC' selected.

1. Go to **Admin > Help Center > Help Center Design**.
2. Click on the Open Template Editor button under the Template Editor header

**Help Center Design**

Test brand

Page Background: F7F7F7

**Fonts**

Primary fonts: Lato, "Helvetica Neue", Arial, "Noto Sans", sans-serif, "

Secondary fonts: Rubik, sans-serif

Mono-space fonts: SFMono-Regular, Menlo, Monaco, Consolas, "Liberatio

**Page Layout & Design**

Header & Footer: Edit Header, Edit Footer, Edit Header Include

Home: Edit Homepage Template

CSS: Edit Custom CSS

**Template Editor**

Open Template Editor

Save Discard Changes

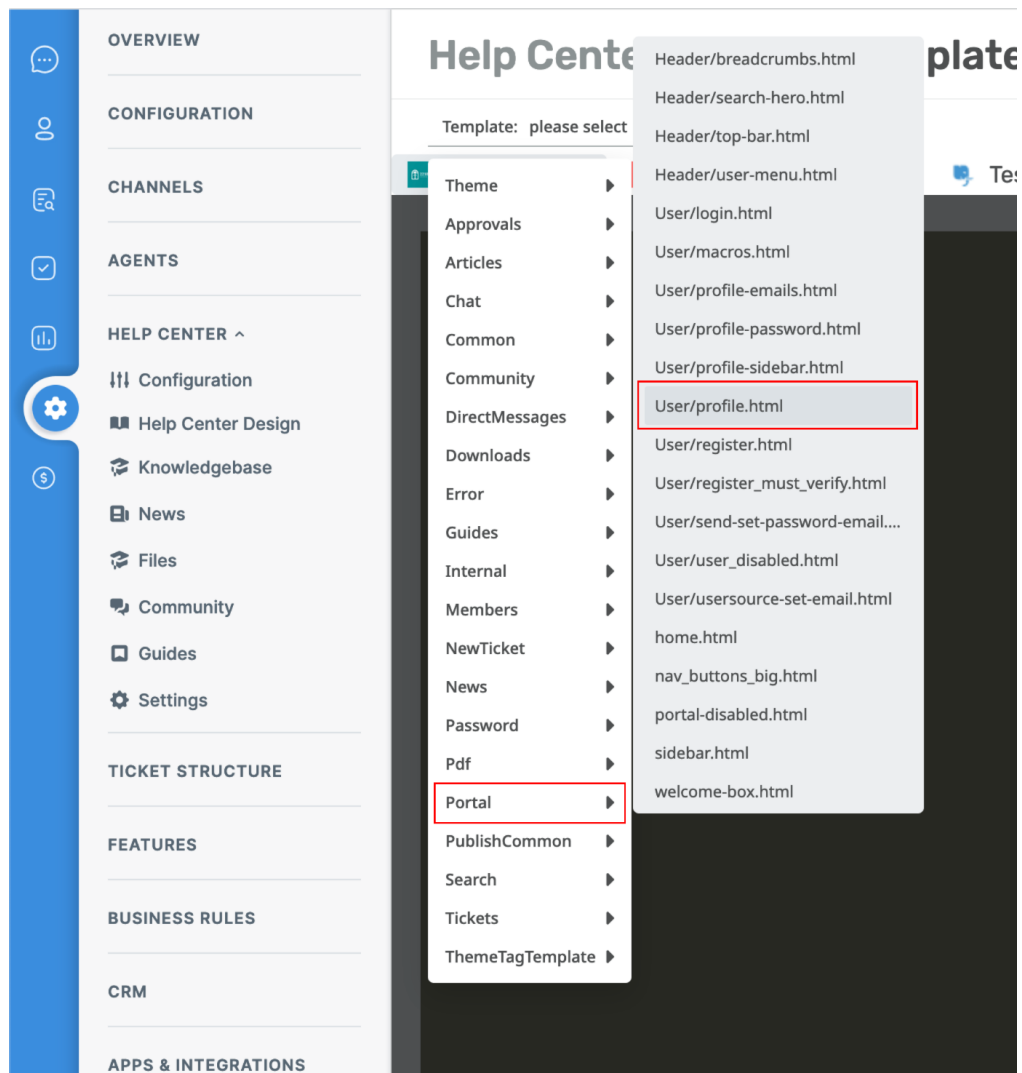
- Open the **User/register.html** in the [Template Editor](#) by opening the **Template** dropdown, hovering over **Portal**, and then clicking on **User/profile.html**.

**Help Center Design > Templates**

Template: please select Block: Name Phrase: Name

221B Energy 221B Internal Support Test brand

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4. You will need to remove the section of HTML that loads the 'Upload Picture' button.

The section that needs to be removed is between lines 60 - 65, as you can see below.

```

32 <div class="col-sm-4">
33 <div class="dp-po-block">
34 <Theme:Portal:User/profile-sidebar.html.twig>
35 </div>
36 </div>
37 <div class="col-sm-8">
38 <div class="dp-po-block dp-po-section">
39 <div class="accordion" id="profile_accordion">
40 <div class="card">
41 <div class="card-header" id="account_heading">
42 <h2 class="mb-0">
43 <button class="btn btn-link" type="button" data-toggle="collapse" data-target="#account">Your Account <i class="dp-po-icon fal fa-angle-down"></i>
44 </button>
45 </h2>
46 </div>
47 </div>
48 <div class="collapse {% if mode == 'account' %}show{% endif %}" id="account" aria-expanded="{% if mode == 'account' %}true{% else %}false{% endif %}">
49 <section class="dp-po-account-form">
50 <{{ form_start(profile_form, { attr: { class: 'do-po-form helpcenter-form', novalidate: true }})}>
51 <{{ form_errors(profile_form) }}>
52 <{{ form_row(profile_form.name) }}>
53 <{{ app.getSetting('portal.members_community') }}>
54 <{{ form_row(profile_form.community_name) }}>
55 <{{ form_row(profile_form.language_id) }}>
56 <{{ form_row(profile_form.delete_picture) }}>
57 <{{ form_row(profile_form.upload_picture) }}>
58 <{{ form_row(profile_form.timezone) }}>
59 <{{ form_row(profile_form.manager_auto_add) }}>
60 <{{ form_rest(profile_form) }}>
61 <button type="submit" class="btn btn-primary">Save Profile</button>
62 <{{ form_end(profile_form) }}>
63 </section>
64 </div>
65 </div>
66 <div class="card">
67 <div class="card-header" id="password_heading">
68 <h2 class="mb-0">
69 <button class="btn btn-link" type="button" data-toggle="collapse" data-target="#password">Your password <i class="dp-po-icon fal fa-angle-down"></i>
70 </button>
71 </h2>
72 </div>
73 </div>
74 </div>
75 </div>
76 </div>
77 </div>
78 </div>
79 </div>
80 </div>

```

5. Save the template change at the bottom of the template editor. This will now remove the **Upload Picture** option from the Account page.

If you ever need to add this option back, simply go to the template and revert the changes.