Fixing logged IP addresses when using Deskpro behind a proxy/load balancer

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If you are using Deskpro behind a load balancer or reverse proxy, then you need to enable a new option in your config.php to allow for "real" user IP addresses to be logged.

See this article for how to configure Deskpro to work with proxies:

[Configuring Deskpro to work with proxy servers](#)