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Show ticket count in lists Report



• Forumo pavadinimas: #Feature Request

In the legacy Deskpro version users could create their own filters, which included ticket count. In horizon users can't create Filters... and lists don't provide ticket counts. This prevents users from creating queries that provide ticket count. Would like to have lists provide ticket count as well.

Comment (1)



Staffan Hugemark

9 months ago

Got the same request from some of our agents.