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Remove the 'download as csv' and 'print' buttons on dashboard widgets Collecting Feedback

- TT Toda Tomoyuki
- **Forum name:** #Feature Request

We would like the ability to remove the 'csv download' and 'print' buttons on report widgets

TICKET INSIGHTS

Overview

Report: Overview

Backlog	Online Agents	New Tickets Today	New Chats Today	Re Time This Mo	Satisfaction Today	Replies Today	Resolved Today
308 tickets waiting	**1** online agent	**0** tickets created	**0** chats created	**0** minutes to reply	no data	**535** replies sent	**0** tickets resolved

Backlog by Department

Backlog by Team

Replies Past 24h

Top Agents

Agent	Replies
Geovanny Hoppe	53
Natalia Powlowski	50
Colin Pfeffer	48
Carol Purdy	47
Corporate Content	46
John Doe	45
Loyal Turcotte	45
Zack Murazik	43
Alessia Abshire	40
Nayeli Reichert	40
Dulce Rodriguez	39

SLA Status

New Tickets by Channel

no data

New Tickets by Department

no data

Time to first reply

New Tickets by Hour

DASHBOARDS

Built-in dashboards

Ticket Insights

[+ ADD]

REPORTS

Stat builder

Agent Activity

Agent Hours

Ticket Satisfaction

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