



<u>Help Center</u> > <u>Bendruomenė</u> > <u>Feature Request</u> > <u>Option to display additional</u> <u>user/organization details within the new ticket form when an agent is creating a new ticket</u> Option to display additional user/organization details within the new ticket form when an agent is creating a new ticket Collecting Feedback

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- Forumo pavadinimas: #Feature Request

When creating a new ticket in the agent interface, after selecting a user, some user information is displayed (email address, phone number and name).