



[Help Center](#) > [Bendruomenė](#) > [Feature Request](#) > [Option to disable the Agent profile picture sync from Active Directory](#)

Option to disable the Agent profile picture sync from Active Directory In Development

- Samuel Waser
- **Forumo pavadinimas:** #Feature Request

We would like to disable the sync of pictures from Active Directory to Deskpro.

We disabled the option to upload pictures manually for our employees. However, some of our users uploaded a picture to our exchange webmail infrastructure. These pictures are stored in Active Directory and made available for internal mail and Skype profile pictures. Most of them are not customer convenient though.

Since the last update to 2018.1.3 these pictures are synchronized every night into Deskpro. Instead of forbidding our employees upload pictures for internal use only, we would like to disable the sync of such pictures to Deskpro.