



[Help Center](#) > [Bendruomenė](#) > [Feature Request](#) > [Hyperlinks in "busy" message in chat](#)

Hyperlinks in "busy" message in chat Collecting Feedback

- Colin Dunn
- **Forumo pavadinimas:** #Feature Request

Add the ability to specify a hyperlink in the "busy" message which end users receive if no agents are available to take their live chat.