



[Help Center](#) > [Bendruomenė](#) > [Feature Request](#) > [Exclude a user from a support ticket](#)

Exclude a user from a support ticket Planning

- Catherine Neighbour
- **Forumo pavadinimas:** #Feature Request

To prevent CC chains from escalating, add the ability to block a user (typically CC'ed on the ticket) from being reapplied to the ticket.