



[Help Center](#) > [Bendruomenė](#) > [Feature Request](#) > [Add variable to use 'Current assigned agent'](#)

Add variable to use 'Current assigned agent' Collecting Feedback

- Lauren Cumming
- **Forumo pavadinimas:** #Feature Request

- Useful if you want to use a trigger/automation to have actions that run only when the person replying etc is not the assigned agent too.

e.g 'when the agent is not the 'assigned agent' add them as a follower