Deskpro

Help Center > Bendruomenė > Feature Request > Add agents as followers when mentioned in a note

Add agents as followers when mentioned in a note Collecting Feedback

- CM Christian Mattart
- **Forumo pavadinimas:** #Feature Request

We would love having the option to let agents add followers by just mentioning them in a note.

At the moment, you have to add them first as followers manually.
The option would also be of great use for agents who are in the ticket department but lose access as soon as the ticket changes department.