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Extract Zip (gzip/tar) files and download specific files only (5.5)

2017-03-13 - Lauren Cumming - [댓글 \(0\)](#) - [Product](#)

When a ticket has a ZIP file attached to it, you can now click on the 'View files' drop down and only download the most relevant files that you need.

The screenshot shows a ticket interface with a header containing tabs for 'PAGES', 'FULL LOG', and 'DATES & TIMES'. The main content area displays a list of messages. The top message is from John Doe, with a 'Zip file attachments' section. A zip file named 'ticket-debug-5328.zip (65.29 KB)' is listed with a 'view files' dropdown arrow. The dropdown menu is open, showing a folder named 'ticket-debug-5328_20170309095607_11YM' containing several files: person.json (5.27 KB), ticket-layouts.json (11.13 KB), message-21770-source.eml (38.29 KB), ticket.json (12.73 KB), message-21770.log (124.87 KB), ticket-log.html (34.21 KB), filters.json (40.25 KB), ticket-log.json (22.32 KB), message-21770.json (15.97 KB), triggers.json (39.98 KB), ticket-context.json (45.16 KB), and ticket-manager.2017-03-09.09-20-04.LNTD.log (216.60 KB). Below the zip file, the next message is from Haven Hermiston, and the bottom message is from Verona Hudson.