# DeskPRO Build #316 Released

2014-03-04 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #316.

The following is an automatically generated list of changes in this release:

- IMPROVEMENT Custom field data is avaiable on more user notification emails (for use if you customise email templates)
- IMPROVEMENT Add 'Person ID' criteria to filter search, and allow -1 to represent 'me'
- IMPROVEMENT Custom field data is avaiable on more user notification emails (for use if you customise email templates)
- FIX Reduce superfluous log lines in ticket logging. For helpdesks with many agents and/or filters, the logging could increase the processing time for messages and increase storage space needed to store logs.
- FIX Language titles in grouping vars
- FIX Possible PHP warning to do with non-object property access if a user rates an article after coming to a search and that search was cleaned up
- FIX PHP warning when using api to search for tickets with id_min
- FIX "Feedback Rating" trigger criteria always reverted to 'set'
- FIX Handle 'not' ticket search criteria on nullable fields
- FIX Uploading a file from the user interface into a chat would result in 'forbidden' message
- FIX Bullet location in user portal KB lists in IE
- FIX PHP warning when validating people from agent interface
- FIX Double-encoding entities in custom fields
- FIX Wrapper HTML not being placed around custom choice fields
- FIX Using admin sidebar to mass-add agents would cause an error if an email address entered already existed on a user
- FIX If an agent used the #user code with a new ticket and they sent the email from a secondary email address, the email address would be set on the ticket (overriding the users real email address)
- FIX Fix user ticket reply form in IE7
- FIX Errors creating new tickets with attachments. Blobs must be read outside of the main transaction because flush()'ing from blob storage fires off the ticket post-save events prematurely.
- FIX Agent forward cutter would fail to parse if there was only one header line

- FIX Auto-response for invalid agent forwarded messages had a blank message.eml attachment (it sholud be the original email)
- FIX Deleted publish content (articles/news/downloads/feedback) would prevent deleting the category they were in
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If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.