

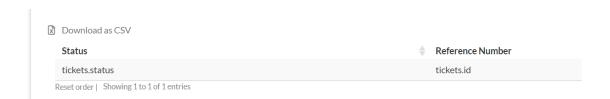
지식 베이스 > Using Deskpro > Reports > My custom report just shows the query field names

My custom report just shows the query field names

Ben Henley - 2023-08-01 - 댓글 (0) - Reports

Question:

I've written a custom report in DPQL. When I run it, it just returns the names of the fields I want, not the actual results. What's going on?



Answer:

This error is often caused by putting the variable names in quote marks. You don't need to put variables in quotes when writing DPQL.

Incorrect:

QUERY BUILDER RAW DPQL

SELECT

'tickets.status' AS 'Status', 'tickets.id' AS 'Reference Number'

FROM

tickets

WHERE

Correct:

QUERY BUILDER RAW DPQL

SELECT

tickets.status AS 'Status', tickets.id AS 'Reference Number'

FROM

tickets

WHERE