Deskpro

"Unassigned" Ticket Status Missing Finished

- Ryan Wheeler
- **Forum name:** #Bug Report

The option to leave a ticket "Unassigned" when CREATING a NEW ticket has disappeared from the list of options under "Agent".

 You can retroactively change the assignment to UNASSIGNED AFTER the ticket has been created... but this is cumbersome.

Comments (1)

Christopher Nadeau

12 년 전

Thanks for reporting, this has been fixed for our next build.