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Track the page a chat was initiated from when the widget is embedded Collecting Feedback

- MG Matt Goldfarb
- **Forum name:** #Feature Request

We'd like a report or a way to track what web page a user-initiated a chat from. The agent assigned to the chat should also be informed of the URL the user is initiating the chat from. We have our chat widget on a number of microsites and pages and want to track where they originated from, like the information provided to an agent in the chat when a user initiates a chat from the portal (e.g. 'User is viewing example.com/help').