



[Help Center](#) > [피드백](#) > [Feature Request](#) > [Ticket description and attachments on ticket level](#)

Ticket description and attachments on ticket level Collecting Feedback

- Andreas Hügin
- **Forum name:** #Feature Request

When a ticket is created, the message should be treated as a ticket description and attachments as ticket attachments. Changes to the description and attachments should be possible.

Comments (1)

**Jeroen van der Steen**

6 년 전

This seems similar to

<https://support.deskpro.com/en/feedback/view/add-a-summary-message-type-for-tickets>.