



Help Center > 피드백 > Feature Request > Thumb up or like a note

Thumb up or like a note Collecting Feedback

- Frédéric Zouaï
- Forum name: #Feature Request

it would be great if we could like or maybe dislike a note in a ticket.

we often want to simply notify that we agree or have read a note.

A simple thumb up would be perfect.

Comments (1)

Ryan Gurnick

5 년 전

Possibly a way to mark a note a read by an agent would be wonderful. Something like an 'acknowledge' button would be awesome.