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Tasks visible to clients (by agent choice) based on ticket Collecting Feedback

- Adam Smeets
- **Forum name:** #Feature Request

Currently tasks associated to a ticket are only set to visibility as public (viewable by agents) and private (only visible to the agent and the assigned agent). These tasks should also have an option to be visible to the client, so they know what the status of their request is.

Comments (1)

**Mike Sheldon**

9 년 전

Agreed, this could be very beneficial