Deskpro

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Schedule a follow-up time with customer and attach ics appointment to reply Finished

- Tom Lucas
- **Forum name:** #Feature Request

It would be awesome to be able to schedule a follow-up date/time with the customer and attach a meeting request to the ticket reply, perhaps and ics file.

 An alternative would be to include and ics appointment file as an option from a schedule task on a ticket.

Comments (1)

Paul Davies

6 년 전

Hi Tom. Deskpro now has a follow up feature. You can check it out here:

https://support.deskpro.com/en/news/posts/introducing-follow-ups