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Reporting on problems and incidents Collecting Feedback

- TS Tina Soltani
- 포럼 이름: #Feature Request

We are using your "Problems and incidents" feature for a while now and we wanted to get reports of the numbers of incidents/tickets and problems by time, but I couldn't find anything about it in DeskPRO Reports Interface Documentation or in your online guide and support pages and I'm unable to generate any custom report for this.

댓글 (2)

AB Anne Bates

1 년 전

We could use this functionality as well.

Andrew Cavill

1 년 전

Any update on this? Is there any way of reporting on problems and attached tickets from the reporting UI?