



## Help Center > 피드백 > Feature Request > Public tasks should be visible only in the ticket scope

Public tasks should be visible only in the ticket scope Collecting Feedback

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- Forum name: #Feature Request

Public tasks linked to a ticket are visible to all agents. It would be great if they were visible only in the ticket scope.<br /> <br /> <br /> <br /> Or perhaps a « ticket scope » visibility status should be added alongside public and private.