Linked Ticket Report Collecting Feedback

- Edward
- **Forum name:** #Feature Request

Open a way to allow reporting on Linked Tickets.

Comments (1)

Matthew Wray

4 년 전

Hi Edward, You can pull some basic linked ticket information using the report below: SELECT tickets.id, tickets.parent_ticket.subject FROM tickets WHERE tickets.parent_ticket.id <> 0 SPLIT BY tickets.parent_ticket.id Hope that's useful. If you'd like any advice on expanding the report let us know.