



## Help Center > <u>피드백</u> > Feature Request > Insert KB article into Chat

Insert KB article into Chat Planning

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- Forum name: #Feature Request

Looking for the ability to insert a KB article link or the entire content of a KB article into a chat session with a simple click, just as you can with a KB article into a ticket. We provide a good amount of support using the live chat function and this would be a huge help. Thank you,Lu.