



헬프센터 > 피드백 > Feature Request > Hot comment or warning about user or organization

## Hot comment or warning about user or organization Collecting Feedback

- DM Douglas Martin
- 포럼 이름: #Feature Request

When opening a ticket view have a "slap in the face" sort of message or highlight red flashing field or a pop up warning. This would make it so the agent could not possibly miss a very important message regarding the user or the organization.