



Help Center > 피드백 > Feature Request > Force users to acknowledge Knowledgebase (KB) article suggestions are read before ticket are submitted

Force users to acknowledge Knowledgebase (KB) article suggestions are read before ticket are submitted Collecting Feedback

Anand Athi

• Forum name: #Feature Request

Right now, users can easily ignore reading of the KB articles suggested by Deskpro. Can you implement a feature that forces users to acknowledge they read suggestions before the ticket can be submitted like other helpdesks?