Fixed Ticket Title Collecting Feedback

- C Christoph
- **포럼 이름:** #Feature Request

I would like to have a fixed ticket title bar with ticket subject, ticket ID/reference and requester name.

When working on a ticket and you scroll down in the history to e.g. download attachments of a specific comment you usually want to save the attachments in a folder named with the ticket ID. This means I need to scroll all the way up and remember the ticket ID before I scroll down and find the attachment which I want to save. With a fixed ticket title I would see this information at all time which would improve the usability.