



[헬프센터](#) > [피드백](#) > [Feature Request](#) > [Email confirmation receipt](#)

Email confirmation receipt Collecting Feedback

- GM Grigory Murashov
- 포럼 이름: #Feature Request

When sending an agent response, would like to have confirmation that the customer has read the email notification or not.

댓글 (2)

AA Amy Acheson

3 년 전

I love this idea!

Gregory Gleinig

1 년 전

This would be helpful