



[Help Center](#) > [피드백](#) > [Feature Request](#) > [changing email filter of comanies affects existing users?](#)

changing email filter of comanies affects existing users? Finished

- Reto
- **Forum name:** #Feature Request

Hello

Very good helpdesk tool you have! Congratulations!

If I chage the e-mail filter in a company, doesn't it affect the existing users?
Resp. do existing users get automatically assigned

Best regards,
Reto

Comments (2)

Chris Padfield

11 년 전

This bug is fixed (for ticket messages as well) in the next revision.

Chris Padfield

11 년 전

At the moment changing the email for organisations does not update existing users - but this is a good idea and something we will add in the near future.