



[헬프센터](#) > [피드백](#) > [Feature Request](#) > [Allow for "Internal Only Tickets"](#)

Allow for "Internal Only Tickets" Collecting Feedback



- 익명
- 포럼 이름: #Feature Request

Allow for "Internal Only Tickets". Tickets assigned to a user (email) but which the customer never sees.

댓글 (3)

LD Lisa Donnelly

10 년 전

This would be very useful for us we often need to create internal tickets only for our clients - We are currently having to open these under our own organisation with the client name in the title

FZ Frédéric Zouai

10 년 전

Hi Tim, I think you can do that by creating a ticket with note only. It's quite new but it works.

SW Stuart Wilson

9 년 전

Anyone work this feature? new user here, want to get an internal ticket process set up.