



[홈페이지](#) > [피드백](#) > [Feature Request](#) > [Addition of a Time Stamp Variable for Snippets](#)

## **Addition of a Time Stamp Variable for Snippets Collecting Feedback**

- e eric
- **포럼 이름:** #Feature Request

When agent create an ticket, agent need to insert time stamp as of now based on Customer's Time Zone. This will be very useful feature for us.