



[헬프센터](#) > [피드백](#) > [Feature Request](#) > [Action codes for time log and billing](#)

Action codes for time log and billing Collecting Feedback

- GB Gerald Buechter
- 포럼 이름: #Feature Request

When an agent replies via email it would be helpful if there was a way to add entries to the time and billing section of the ticket.

An email action code where you could use a #code to direct time and billing to be updated and then specify an amount/duration in the option.