



[홈센터](#) > [피드백](#) > [Feature Request](#) > [Ability in triggers to select parent value](#)

Ability in triggers to select parent value Collecting Feedback

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- 포럼 이름: #Feature Request

In triggers, for ticket fields and statuses, you need to individually select the child value. Would save time to be able to select the parent option, and for that to mean that it includes all child options.