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Introducing Deskpro's WooCommerce integration

2023-05-22 - Lara Proud - Comments (0) - Product (Admin)

Introducing our <u>WooCommerce</u> integration which enables your Agents to efficiently manage customer details, orders, and streamline your ecommerce operations.

WooCommerce	℃ :	Edit Customer Details	
John Knight	with E	First name John	
Email john.knight@example.com		-	
		Last name Knight	
Total spend \$450.98			
\$450.98		Email john.knight@example.com	
Orders (9)			
		Phone number Enter value	
#9 John Knight		Entervalue	
Date Status		Save	Cancel
20 May, 2023 On h	hold		
#7 John Knight			
Date Status	s		
	essing		
#8 John Knight			
Date Status			
20 Dec, 2022 Com	pleted		
#6 John Knight	The second secon		
Date Status	s		
19 Nov, 2023 Com	pleted		

The WooCommerce app within Deskpro offers a seamless experience by providing you with comprehensive information about your customers' activities. With the WooCommerce integration, you can:

- View customer details and order overview
- View their order details
- Edit Contact details
- Edit orders
- And add and edit order notes

The addition of the WooCommerce integration is a further step forward for businesses seeking efficient customer management and streamlined order processing. This integration empowers support agents to provide a more personalized and effective experience to customers, ultimately enhancing customer satisfaction and loyalty.

You can install the WooCommerce app from the helpdesk easily. Go to **Apps & Integrations > Apps** and from the **Available** tab, select WooCommerce and follow our Setup Guide to connect your WooCommerce account to your helpdesk.