

## New Feature: Winmail.dat: Outlook is Good

2014-08-11 - Ben Henley - Comments (1) - Product

When Outlook/Exchange users send an email with an attachment, it can sometimes get wrapped up in a [winmail.dat file](#) that mystifies other email software.

That means you end up receiving tickets like this:

Could you confirm I've fitted the new gears correctly? Please see the attached photo.

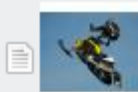
Best regards,  
Dave Hart  
Senior Skidoo Analyst

 [winmail.dat](#) (514.00 KB)

Now DeskPRO can decode this enigmatic file, and show you the attachment the user wanted you to see instead.

Could you confirm I've fitted the new gears correctly? Please see the attached photo.

Best regards,  
Dave Hart  
Senior Skidoo Analyst



[Gears-config.jpg](#) (57.14 KB)

Comments (1)

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**Stephen Pienaar**

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Decoding of the TNEF monster called Winmail.dat is a huge improvement. Thank you very much!