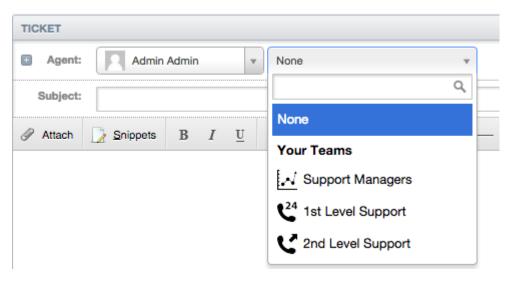


New Feature: Time for a Team Picture

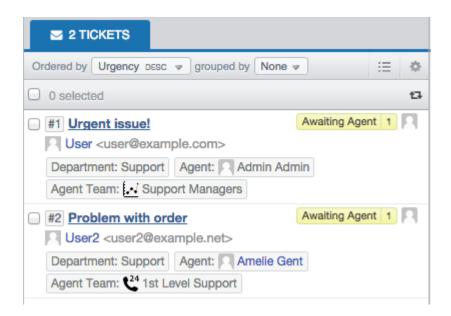
2014-10-02 - Ben Henley - Comments (0) - Product

DeskPRO already lets your agents have avatars: now we've added avatars for agent teams too.

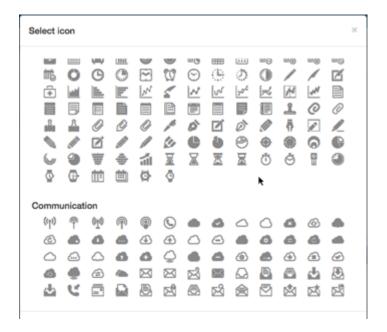
You can give each team its own avatar (identifying icon) that will be used throughout the agent interface.



It's especially useful when you're looking at a list of tickets; now you can identify the assigned team at a glance.



You can choose from **hundreds of preloaded avatars**, or upload your own.



To set your team avatars, just go to Admin > Agents > Teams.

関連コンテンツ

- New Feature: Better Search for Users
- New Feature: Email Log Mass Actions
- New Feature: Shift-Click To Open Tabs In Background
- New Feature: Chat Search
- New Feature: Department Avatars
- New Feature: This Season's Designer Labels
- New Feature: Even Better Automation
- New Feature: Create Tasks Automatically
- New Feature: Close Tabs in Bulk
- New Feature: Primary Teams
- DeskPRO Build #370 Released