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New Feature: Click-to-edit fields on tickets

2017-01-17 - Lauren Cumming - [Comments \(0\)](#) - [Product](#)

We are always looking for ways to improve your experience with Deskpro in terms of making it more user-friendly. This is why we have introduced 'Click-to-edit' fields on tickets. You can now simply click on any field in your ticket properties box, such as Workflow or Category, and edit it straight away. Click on a field, edit it and press save at the bottom to make a change. You don't have to click on the gear to make fields editable anymore which is a great time saver and makes this process a lot more effortless.

PROPERTIES		% LINKED TICKETS (3)		TASKS (0)		SLAS																							
Agent - Unassign		Team		Followers - Add Me																									
 John Doe		None		Add a follower																									
Labels:		Add a label																											
Language:		English																											
Which option applies?:																													
What date is this for?:																													
Please add your recommendations:																													
Lock		Merge		Macros		Remove		Actions																					
REPLY		NOTE																											
Attach		Snippets		B		I		U		Text color		List		List		List		List		Table		Image		Code		Link		Close	