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Introducing our new integration with TeamViewer!

2022-12-06 - David Anjonrin-Ohu - [Comments \(0\)](#) - [Product \(Admin\)](#)

We're happy to announce that our latest integration is with the remote access service TeamViewer.

Installing this app gives your team the ability to create new TeamViewer sessions while working on a ticket, saving them from having to leave your Deskpro instance.

The screenshot displays the 'TeamViewer Sessions' interface. At the top, there are navigation icons for information and refresh. The main heading is 'TeamViewer Sessions' with a refresh icon and a menu icon. Below this, there are two sections: 'Active Sessions (1) +' and 'Expired Sessions (1)'. The active session section shows a session ID 's89-393-283' with a refresh and share icon. Below the ID, it says 'Created 4 Mar 2021 13:34'. There are two buttons: 'Copy Link' and 'Delete'. The expired session section shows the same session ID 's89-393-283'. Below the ID, it says 'Duration 00:02:23'. There are two columns: 'Created 8 Apr 2020 14:40' and 'Expired 24 Apr 2020 17:09'.

The app also gives you a list of active sessions with a copy button to make it easy to share details of TeamViewer sessions with your users while communicating with them.