

Deskpro 2021.1.6 Release

2021-06-02 - Romie Bajwa - Comments (0) - Deskpro Releases

We are pleased to announce the release of **Deskpro version 2021.1.6**. This includes a mixture of general improvements and bug fixes.

General Improvements and Bug Fixes:

- DPLEG-878 - Agent sessions are not expiring or agents not being logged out of helpdesk as per inactivity settings
- CH-26242 - User Group Departments permissions not accessible via API
- CH-27334 - Missed voice calls do not get turned into a ticket with a custom date field
- CH-25401 - HTML table included in an incoming email is not parsed into the ticket

3rd June 2021 - Patch Notice: (2021.1.6.51965)

- Error Report: Style attribute 'display' is not supported

7th June 2021 - Patch Notice: (2021.1.6.51992)

- Error Report: Exception: 0 Call to a member function setSiteUrl() on null
- Error Report: Call to a member function getPrimaryEmail() on null