

Deskpro 2018.3.3 Release

2018-11-15 - Christopher Nadeau - Comments (0) - Deskpro Releases

We're delighted to announce the release of **Deskpro 2018.3.3**

Improvements

- DP-1429 Save log of email protocol on incoming email logs
- DP-1741 new cc emails variable now available in add reply / note.
- DP-2692 Feature improvement to set "publish_date" of a news post in the past
- DP-2733 Add a return parameter to portal login when using a token (tok)
- DP-2756 V2 API: Defining brands when posting to /ticket forms

Defect

- DP-1848 Search shows chats that I don't have permission to view
- DP-2037 QR code missing in IE 11
- DP-2289 Scheduled reports should include the table headings
- DP-2554 Error: Function mcrypt create iv() is deprecated
- DP-2586 Notice on incoming email processing
- DP-2619 Submitting new tickets through the iOS app is recorded incorrectly and disrupts triggers/ticket flow
- DP-2629 Unable to render theme content (status 500) hanging page when accessing portal editor
- DP-2631 Blank ticket created from emails
- DP-2641 Having two triggers remove and add the same label at the same time causes a server error
- DP-2672 JWT (and probably others) "test" don't work if disabled
- DP-2678 Tickets CSV export: Person email addresses not included, "person_email_id" field incorrect
- DP-2704 Images are disappearing from snippets
- DP-2713 Jira webhooks don't work if portal is disabled
- DP-2714 Jira webhooks work just for admin
- DP-2715 Primary team assignment in Admin area and Agent preferences are not synced

- DP-2718 Zapier error
- DP-2731 New Report Building removes label when editing
- DP-2737 Guides not working
- DP-2740 Don't use colon in importer log filenames
- DP-2741 "Occured" typo
- DP-2742 Don't display guides button if there is no topics
- DP-2743 MetadataCache error on prem install on windows
- DP-2745 V2 API : Accept department prop if just one value is available
- DP-2752 Incoming email inline images bugs
- DP-2753 Unable to load added image through snippet in ticket
- DP-2755 Server Report File fixes
- DP-2758 Fix warning in Zapier webhook
- DP-2687 V2 API: Allow users to access custom field "File" blob ID's
- DP-2702 Google usersource causes 500 error when enabled
- DP-2734 Search person for new ticket is failing