AI-Powered Answers, Now in Slack

2025-07-28 - Lara Proud - [Comments (0)](#) - [Product (Agent)](#)

We've made it even easier to get fast, accurate answers, right where your team is already working.

You can now use Deskpro AI inside Slack to generate instant replies powered by your existing help center content. Once the [Slack app is installed](#) and you're signed in, just:

- Use the **/deskpro ai [your question]** command

- Or click the **"Answer with AI"** message shortcut

⬛ AI will respond in-thread with a helpful, content-backed answers. The AI Slackbot is perfect for handling FAQs, support queries, and repetitive questions, all without leaving Slack. And based on knowledge you supply via your AI Data Sources so you can rest assured that you're receiving only the best responses.

This feature requires your Deskpro instance to be connected to Deskpro AI. [Get started with Deskpro AI](#) to explore the potential of your AI Slackbot.

関連コンテンツ

- [Using Deskpro AI in Slack](#)