What resources are available for teaching agents to use Deskpro?

Ben Henley - 2024-01-09 - Comments (0) - Additional Services FAQs

There is a great selection of resources to help train agents on using Deskpro.

- We have a large collection of videos available on our website: Deskpro Tour
- All agents are emailed a copy of our Agent Quickstart Guide - a short PDF to cover Deskpro's basics
- We have a full comprehensive Agent Guide detailing all features available

Alongside these resources we also provide Agent training sessions, training sessions include a walkthrough and Q&A with a member of the Deskpro Team. If you are interested in training services please contact sales@deskpro.com for details.