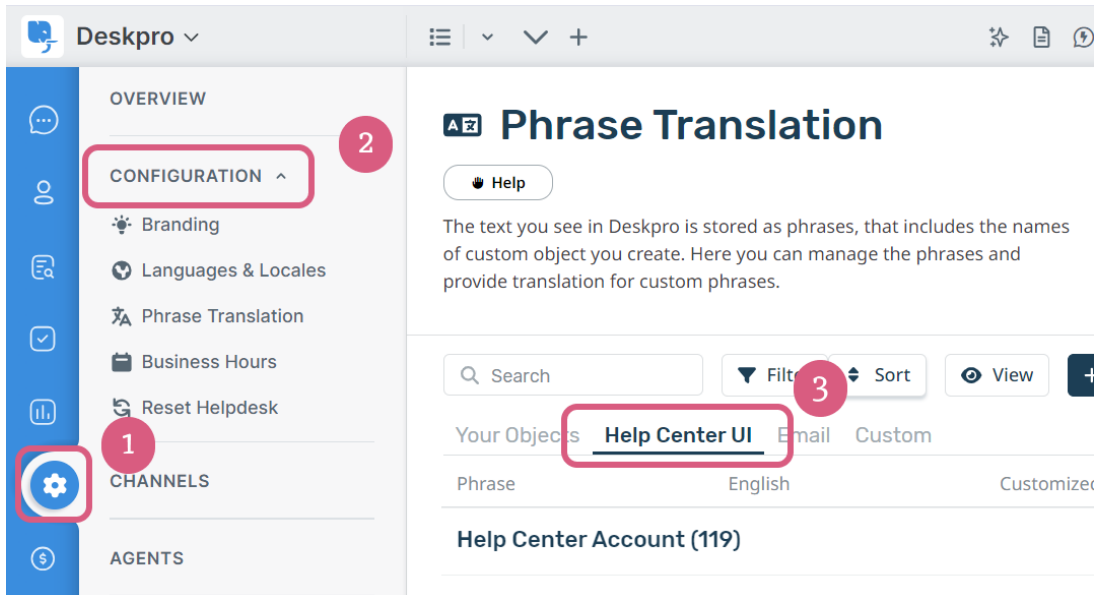


Updating Text on the Contact Us Page

Kim Triel - 2024-08-19 - Comments (0) - Using Deskpro

To modify the text on the Contact Us page, such as the Button label, the Navigation Label, the search bar placeholder and the Title above the form, follow these steps:

1. **Navigate to Admin > Configurations > Phrase Translations.**
2. **Select 'Help Center UI' from the list.**
3. **Search for the following objects to update:**
 - **Button:** helpcenter.general.nav_newticket
 - **Navigation:** helpcenter.general.nav_contact
 - **Title:** helpcenter.tickets.new_section_title
 - **Search bar placeholder:** helpcenter.general.search



The screenshot shows the Deskpro admin interface. The left sidebar has a gear icon circled in red with a '1' next to it. The 'CONFIGURATION' menu item is circled in red with a '2' next to it. The main content area shows the 'Phrase Translation' page with a table of objects. The 'Help Center UI' object is circled in red with a '3' next to it.

Your Objects	Help Center UI	Email	Custom
Phrase	English		Customize

Help Center Account (119)

Before:



After:

In the Phrase Translation settings, you can update various text elements within Deskpro that are stored as phrases, giving you the flexibility to customize your Help Center portal to meet your specific needs.