

I'm having trouble deleting a table from a ticket reply

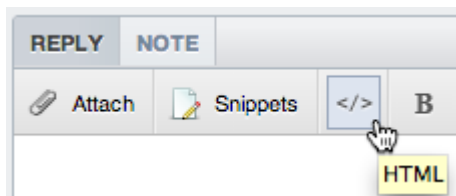
Ben Henley - 2023-08-16 - Comments (0) - Deskpro Legacy

Question:

I pasted an HTML table into a ticket reply. When I try to delete it, the contents of the table are deleted, but the empty table remains. How do I get rid of it?

Answer:

This is a limitation of the ticket reply editor. To remove the table completely, view the HTML source code for the reply using this control:



You will see a **<table>** tag in the HTML. Delete it and everything following up to and including the closing **</table>** tag.

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Delete
editor
reply
table