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How do I manually run the email processing command?

Sangeetha Lakshminarayana - 2023-09-13 - Comments (0) - Sysadmin

Sometimes you may want to manually run incoming email processing: for example, to debug connection problems.

Email processing can be done from the command line using the below command:

opc inst -i helpdesk php -- dpv5/bin/cron --verbose -f --job=process_email_gateways
The --verbose flag tells Deskpro to output lots of debug output.